

# A COOPERATIVE DAIRY COMPANY



#### Farmers own Arla

The Arla cooperative was founded around 100 years ago. Today, dairy farmers continue to see the strength of owning the business that processes their milk into a range of dairy products. Arla is the world's sixth-largest dairy company and is a cooperative owned by more than 12,600 dairy farmers in Sweden, Denmark, the UK, Germany, Belgium and Luxembourg. Being a cooperative means that the company's profits go directly to the farmers.

In early 2014, Arla's Board of Directors proposed a merger with the Belgian farmer-owned dairy company, EGM Walhorn. In May, elected farmer representatives in both Arla and EGM Walhorn will vote on the proposal. EGM Walhorn is owned by approximately 800 dairy farmers in Belgium, Germany and the Netherlands.

# Global organisation with local roots

Arla has production facilities in eleven countries and sales offices in 30. We believe in the importance of quality, food safety and innovation. Our dairy products are sold worldwide, primarily under our three global brands — Arla®, Castello® and Lurpak®.







### Fresh products and strong brands

In northern Europe, we sell a wide range of dairy products, including milk, butter, cheese, yogurt and cream. We export cheese, butter and milk powder to the rest of the world and we strive to develop new products that inspire consumers and contribute to a healthy life.

### Milk volume

12.7

billion kg of milk

# Quality assured and sustainable milk production

Our dairy farmers adhere to Arla's own quality programme, Arlagården®, which was introduced in Sweden and Denmark 10 years ago. Arlagården® was launched in Germany, Belgium and Luxembourg during 2013 and, in 2015, it will be introduced to our British owners.



### The cooperative democracy

12 629 owners across six countries

Local organisation

Board of Representatives (165 owners and 12 employees)

Board of Directors (15 owners and four employees)

Every day, Arla's dairy farmers, who are also the owners of the company, deliver our raw material — milk. The owners elect representatives, through a democratic system, to both the Board of Directors and to Arla's highest decision-making body, the Board of Representatives.

# We wish to grow and we care about how we do it

Arla is working towards a planned growth strategy.
In recent years we have had more owners, more milk, more employees, a range of new processing facilities and have established a presence in several new markets. We want to come the process of the

several new markets. We want to continue to grow profitably, and it is important for us to do so in a responsible manner. We call it Good Growth. As a result of recent strong growth Arla, in 2013, acquired a new mission and vision, and we updated our corporate strategy.

## Our responsibility – a long-term commitment

Arla strives to work responsibly throughout the supply chain, from the farm right through production and distribution and all the way to the packaging recycling centre. We have clear targets for reducing our carbon footprint in both our environmental strategy and the strategy for sustainable milk production.

### **Motivated employees**

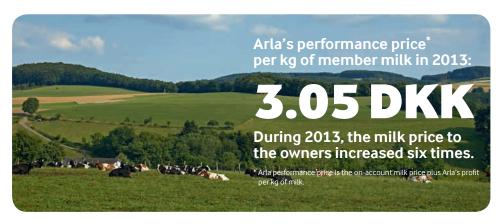
Arla has 19,600 employees in 30 countries worldwide. In recent years, we have prioritised issues of diversity and an inclusive approach, among other things, because we are convinced that the development of the business will benefit from a diverse workforce.



Net revenue, DKK

73.6

billion, 71 per cent from core markets, the UK, Sweden, Germany, Denmark, Finland and the Netherlands.



Arla's core markets are in Northern
Europe, but it is also striving to become
an increasingly global player as demand
grows in other markets.



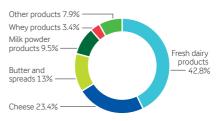
#### Learn more about Arla

Each year, Arla publishes a sustainability report at Group level. This is where we report our progress on ethical, social and environmental responsibility. Corporate responsibility activity is governed by *Our Responsibility – Arla Foods' Code of Conduct.* The code is now available in eight languages.

In our annual report, we set out our progress in our various markets, the Group's financial status and risk management.



# Net sales by product category



Milk powder products increased their share of Arla's total turnover in 2013, which reflects the trend in the global dairy market.

### **Organic products**

Arla is the world's largest supplier of organic dairy products. Currently, demand is growing the fastest in Germany and China. During the year, Arla's first branded range of organic products was launched in Germany under the name Arla BIO®.





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